

**Experience and Service**  
You won't find anywhere else!



### Why Valet?

- Saves time!
- No need to recall where you parked!
- Avoids high congestion parking lots during peak travel!
- Curbside assistance with luggage.
- Courteous staff, attentive to your needs.
- Snow/ice removal in the winter prior to your return
- Heated or cooled vehicle—depending on the season—prior to your return.
- Great for the regular business traveler on the go!
- Great for families with little travelers & lots of luggage!
- No advanced reservations required.
- Valets track every flight status... so you know if your flight is delayed or on-time!
- Reservations and real-time status tracking available 24/7 online!

## Airport Valet Frequently Asked Questions

### **Do I need a reservation?**

No. Simply pull up to the Valet Booth located on the upper terminal roadway (departures level).



### **When do I pay for Valet Services?**

Upon your return

### **Where do I drop-off/ pick-up?**

Drop-offs are located at the valet booth on the departures level (upper terminal roadway). Pick-ups are located at the valet booth just outside baggage claim, on the arrivals level (lower terminal roadway).

### **What forms of payment are accepted?**

Visa, MasterCard, Discover and Amex.

### **What if my flight is delayed?**

Don't worry, we track all valet customers using your airline's flight tracking system.

### **When does the Valet close?**

Valets are available daily through last flight. Driving back? No worries, there is always a Supervisor on duty who can assist you in getting your vehicle promptly returned.

### **Is my vehicle safe?**

All vehicles are locked and monitored by CCTV, Valet Attendants, and the Monroe County Sheriff Deputies.

Airport Valet at ROC Managed By:

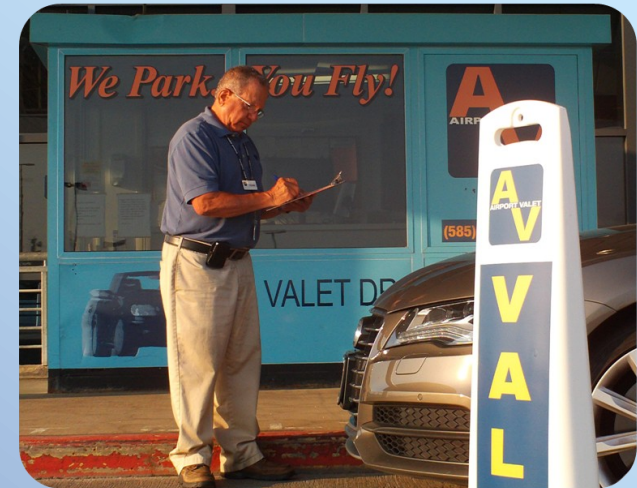


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www.mapcoparking.com

## AIRPORT VALET at ROC



Greater Rochester  
International Airport



**CURBSIDE - FAST - CONVENIENT**

**Open daily through last flight!**

**Make Your Reservation Today!**

Online:

[www.mapcoparking.com/gria/valet](http://www.mapcoparking.com/gria/valet)

By Phone:

(585) 753-7099 Ext 0



# 3 Quick Steps And You're On Your Way!

## STEP 1

### Reservations...

We offer several ways to make a reservation. Reservations are recommended, but not required.

1. Reserve Online  
[www.mapcoparking.com/gria/valet](http://www.mapcoparking.com/gria/valet)
2. Reserve By Phone  
(585) 753-7099 Ext. 0
3. Pre-Print A Reservation Form  
available online as a PDF
4. Simply stop by the valet booth and  
we'll make the reservation for you!

## STEP 2

### Drop Off...

On the day of your flight, simply drop off your vehicle and keys to the valet attendant booth located past the airlines on the departures level roadway. Our Valet Attendants will greet you and assist with your luggage.

## STEP 3

### Pick Up...

When you return, your vehicle can be picked up at the valet booth located just outside the doors from the baggage claim carousels.

**Payment:** We accept Visa, MasterCard, Discover and American Express.



# Airport Valet Online Anytime!



[www.mapcoparking.com/gria/valet](http://www.mapcoparking.com/gria/valet)

Make A Reservation - Update Your Itinerary - View Real-Time Valet Status - Transaction History

### Sign Up

Register for a free online parking account by going to [www.mapcoparking.com/gria/applications](http://www.mapcoparking.com/gria/applications)

### Making A Reservation

1. Log in to your parking account
2. Click *Valet Parking*
3. Click *New Reservation*
4. Complete the reservation and click *Make Reservation*

### Updating A Reservation

1. Log in to your parking account
2. Click *Reservation History*
3. Double click the reservation you would like to update and *save changes*.



Sign Up Today and Start Managing Your Valet Experience!

